



Sound Solutions for the Automotive Industry

# Business Systems Policy Statement

## UGN QUALITY POLICY

***“ UGN is dedicated to customer satisfaction and continual improvement through compliance with customer requirements, and the development and quality of our people, products and performance ”***

### 1. Authority

1.1 The quality policy is established through all Quality Management Team members in-conjunction with Executive Management and approved by the UGN President & CEO. Any changes to the policy must be likewise approved by Executive Management and signed by the CEO.

### 2. Role of the Policy

2.1 The main role of the quality policy is to communicate the company’s commitments and aspirations with regard to quality, and the quality management system.

2.2 The quality policy provides a framework for establishing specific quality objectives, and provides direction for the continual improvement effort.

### 3. Communication

3.1 The quality policy is posted throughout the company, and its role is explained and discussed at the general orientation training provided to all team members and at other designated team member meetings.

3.2 The quality policy is also communicated to customers, suppliers, and other interested parties. For this purpose, it is displayed in all the reception areas.

### 4. Review

4.1 The quality policy is periodically reviewed within the framework of the Executive Management Reviews of the quality system. This is to ensure its continual relevance and suitability.

Without approving signatures this form is valid 24 hours from 12/5/2022

**Reviewed by:** Valparaiso, Jackson, Somerset, Monroe, Silao Quality and Plant Management, V.P. of Product Development, Director of EHS/QMS, V.P. of Human Resources, V.P. of Manufacturing, Chief Financial Officer, Director of Engineering, V.P. of Sales & Marketing, Director of Information Technologies, V.P. of Purchasing, QMS/EHS Coordinator

<b>Approved by:</b>	 UGN President & CEO	12/05/2022 Revision: 2
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